

## INDEPTH SURFACING® BY FORMICA GROUP USE AND CARE GUIDE / WARRANTY



### TECHNICAL INFORMATION

Consult the *InDepth Surfacing® by Formica Group Fabrication Guide* for detailed fabrication instructions for specific applications. Visit our website at [www.formica.com](http://www.formica.com) to obtain the fabrication guide and the most current technical documents. Further assistance regarding specific applications is also available through Formica Technical Services 1-800-FORMICA™.

### INSTALLATION

InDepth Surfacing® by Formica Group products are intended for installation by professional fabricators. Your InDepth Surfacing by Formica Group distributor or representative can provide names of fabricators in your area. The *InDepth Surfacing by Formica Group Fabrication Guide* (available from your dealer, distributor or [www.formica.com](http://www.formica.com)) provides detailed instructions for the fabrication of sheets and sinks/bowls.

### MAINTENANCE

InDepth Surfacing by Formica Group sheets and sinks/bowls may be cleaned with a damp cloth and ordinary soap, household liquid detergent, household chlorine bleach, or (for matte finish) a powdered cleanser. Strong acid or alkaline drain cleaners and oven cleaners will damage the surface. Stubborn stains or unusual damage can be repaired with Scotch Brite® pad #7448 or 320-360 grit sandpaper. Severe damage can often be repaired by sanding with 120 grit sandpaper and then following with 220 grit paper. For matte finish, follow sanding with a Scotch Brite pad #7447 (or equivalent) to match gloss level of sanded area to the surrounding area. Plastic or counter cleaner polishes will enhance the appearance.

### SIMPLE PRECAUTIONS

**Heat:** Do not place high temperature objects (e.g. teapot) or heat-generating appliances directly on the InDepth Surfacing by Formica Group product. Hot cookware and heat-generating appliances can damage the countertop surface. The use of a trivet or other insulating pad is recommended.

**Cutting:** Avoid cutting on your InDepth Surfacing by Formica Group top. Under excessive or abusive usage conditions, InDepth Surfacing by Formica Group will show cut marks. The use of a cutting board is recommended.

**Stains:** While InDepth Surfacing by Formica Group is resistant to most common household chemicals, some strong acid or alkaline cleaners and cleansers can mar or permanently discolor InDepth Surfacing by Formica Group if allowed to remain on the surface for an extended period. Accidental spills or splatters from harsh materials should be wiped off immediately and then rinsed with water. Potentially harmful compositions include: toilet bowl cleaners, drain cleaners, rust removers, contact adhesive solvent, ceramic cooktop cleaners, oven cleaners, paint or varnish removers, lacquer thinners, metal cleaners, and products containing acetone.

### REMOVING SCRATCHES

**Dark Colors – To remove fine scratches or burnished areas from the surface of a dark colored solid surface:** Pour some mild abrasive liquid such as Comet® Cleanser or Soft Scrub® on a soft damp sponge or damp cotton cloth. In a circular motion, rub the area you wish to repair. Mild pressure should be applied. Clean the area thoroughly with clean water and wipe the surface until it is completely dry. Inspect surface to see if the damage has been repaired; if not, repeat steps 1-3.

**For deeper scratches, more aggressive abrasives may be required.**

**Gray** (ultra fine) for satin finish 3M Scotch-Brite #7448 or Mirka® Mirlon #448

**White** (super fine) for buffing the finish 3M Scotch-Brite #7445 or Mirka #445

Soak the **Gray** pad in clean water. In a circular motion, rub the area you wish to repair. Mild pressure should be applied. Clean the area thoroughly with clean water and wipe the surface until completely dry. Check to see if the damage has been removed. If not, repeat until damaged area is renewed.

Soak the **White** pad in clean water. In a circular motion, rub the area previously sanded with the Gray pad. Clean the area thoroughly with clean water and wipe the surface until completely dry. Check to see if the area has been blended back to the original finish. Rubbing of the entire surface with the White pad may be necessary to blend the repaired area into the whole area.

**Matte Finish:** Sand with 220-grit sandpaper on sanding block. Use small circular motions until the scratch is gone. Blend finish with an abrasive cleanser and a maroon #7447 Scotch-Brite Pad.

**Satin Finish:** Sand with 320-grit sandpaper on sanding block. Use small circular motions until the scratch is gone. Blend finish with Soft Scrub Cleanser (or equivalent) and a gray #7448 Scotch-Brite pad.

**Semi-Gloss Finish:** Sand with 600-grit sandpaper on sanding block. Use small circular motions until the scratch is gone. Blend finish with a nonabrasive cleanser and a white #7445 Scotch-Brite pad.

**Polished Finish:** Specialized tooling is required to achieve a high-gloss finish. Please contact your professional fabricator.

Maintenance is limited to cleaning with mild detergents or nonabrasive countertop cleaners and a soft cloth. *Should the above maintenance steps create a variation in the surface finish, proceed with the final blending step over the entire countertop surface.*

## INDEPTH SURFACING® BY FORMICA GROUP USE AND CARE GUIDE / WARRANTY CONTINUED



### TECHNICAL SERVICE AND ASSISTANCE

Technical assistance may be obtained through the local InDepth Surfacing by Formica Group distributor or from Formica Corporation trained representatives in sales offices throughout the country. Supporting information provided through our network of distributors includes a range of technical literature and a comprehensive fabrication guide. To assist these representatives, the company maintains a sales and technical services staff in Cincinnati, Ohio.

For technical assistance, contact your distributor, sales representative, write the company directly, call 1-800-FORMICA™, or fax 513-786-3195. In Canada, call 513-786-3578. In Mexico, call 525-530-3135.

### TEN YEAR LIMITED WARRANTY

#### INDEPTH SURFACING® BY FORMICA GROUP- 10 YEAR LIMITED WARRANTY

Formica Corporation warrants to the original end-use purchaser in the U.S. and Canada that Formica Corporation will, at its option and in Formica Corporation's sole discretion, repair or replace without charge or refund the cost of the InDepth Surfacing solid surfacing products, if the product fails solely due to a manufacturing defect, for a period of ten (10) years from the date the InDepth Surfacing product is originally installed, subject to the exclusions set forth below. Repair or replacement during the above described periods shall include reasonable labor charges necessary to repair or replace the defective product or defectively installed or fabricated product, but shall not include the costs associated with removal, repair or replacement of fixtures, hardware or decorative treatments (such as floor, wall or ceiling treatments). During this warranty period, Formica Corporation's obligation for repair or replacements shall further be limited to replacement or repair with colors and styles of products that are available at the time of replacement or repair.

You may obtain coverage under this warranty by providing to Formica Corporation proof from the authorized installer of the date of initial installation. For service under this warranty, you must notify the dealer from whom you purchased the product or Formica Corporation in writing at the address below, providing your name and address, a description of the product involved and the nature of the defect. This warranty is not transferable.

This warranty will not apply unless the InDepth Surfacing products have been stored, handled, installed, and used and maintained in accordance with instructions provided by Formica Corporation. Copies of the *Fabrication Guide* and the *Use & Care Guide for InDepth Surfacing by Formica Group* products are available from your dealer or from Formica Corporation at the address listed below. You may obtain these items by contacting Formica Corporation at 1-800-FORMICA™ or via Formica Corporation's website at [www.formica.com](http://www.formica.com).

### THIS WARRANTY DOES NOT COVER:

1. Conditions such as stains, scratches, water spots and burns.
2. Failure or dissatisfaction with joints or seams or of any adhesive, caulk or other accessory items.
3. Failure due to non-compliance with Formica Corporation's *Fabrication Guide* or *Use & Care Guide for InDepth Surfacing by Formica Group* solid surfacing products, or other published technical documents. Such failures include, but are not limited to, failures due to exposure to physical abuse (e.g. standing on countertop, impact by kitchen utensils) chemical abuse (e.g. harsh cleansers and solvents), thermal abuse (excessive heat from appliances) or misuse. Failures caused by fabrication or installation techniques that do not conform to the approved techniques in the *Fabrication Guide* or other technical documents published by Formica Corporation are the sole responsibility of the original fabricator/installer.
4. Use for purposes other than normal interior use.
5. Any products moved from their original place of installation and/or solid surfacing items not permanently attached to substrate, cabinets or supports in a stationary position (e.g. table leaves, trivets, hinged covers).
6. Failure caused by settling of cabinets or substructure support or failures caused by acts of nature.
7. Products installed with a known or visible manufacturing defect at the time of or prior to installation.
8. Color variations due to production run differences.
9. InDepth Surfacing solid surfacing products which are thermoformed.
10. Sinks supplied by Formica Corporation or purchased from Formica Corporation with any InDepth Surfacing solid surfacing products, which are covered by separate warranties obtained by calling 1-800-FORMICA™, or at [www.formica.com](http://www.formica.com).

# INDEPTH SURFACING® BY FORMICA GROUP USE AND CARE GUIDE / WARRANTY CONTINUED



## DISCLAIMER OF WARRANTIES

THE FOREGOING IS THE ONLY WARRANTY MADE BY FORMICA CORPORATION FOR INDEPTH SURFACING SOLID SURFACING PRODUCTS. THE WARRANTY SET FORTH HEREIN OR IN FORMICA CORPORATION'S WARRANTY DOCUMENTS WITH RESPECT TO A PRODUCT IS THE ONLY WARRANTY MADE BY FORMICA CORPORATION IN CONNECTION WITH THESE PRODUCTS AND IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES EXPRESS OR IMPLIED INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. PRODUCTS SOLD BY FORMICA CORPORATION ARE SOLD ONLY TO THE SPECIFICATIONS SPECIFICALLY SET FORTH BY FORMICA CORPORATION IN WRITING. FORMICA CORPORATION'S SOLE OBLIGATION FOR A REMEDY TO BUYER SHALL BE REPAIR OR REPLACEMENT OF PRODUCTS AS DESCRIBED HEREIN, OR AT THE OPTION OF FORMICA CORPORATION, RETURN OF THE PRODUCT AND REFUND OF THE PURCHASE PRICE. BUYER ASSUMES ALL RISK WHATSOEVER AS TO THE RESULT OF THE USE OF THE PRODUCTS PURCHASED, WHETHER USED SINGLY OR IN COMBINATION WITH OTHER SUBSTANCES.

## LIMITATION OF LIABILITY

NO CLAIM BY BUYER OF ANY KIND, INCLUDING CLAIMS FOR INDEMNIFICATION, WHETHER AS TO QUALITY OR AMOUNT OF PRODUCTS DELIVERED OR FOR NON-DELIVERY OF PRODUCTS, SHALL BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCTS IN RESPECT OF WHICH DAMAGES ARE CLAIMED. IN NO EVENT SHALL FORMICA CORPORATION BE LIABLE TO BUYER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, RELIANCE, EXEMPLARY, OR CONSEQUENTIAL DAMAGES OR COVER, OR LOSS OF PROFIT, REVENUE OR USE, IN CONNECTION WITH, ARISING OUT OF, OR AS A RESULT OF THE SALE, DELIVERY, SERVICING, USE OR LOSS OF USE OF THE PRODUCTS SOLD HEREUNDER, OR FOR ANY LIABILITY OF BUYER TO ANY THIRD PARTY WITH RESPECT THERETO. BUYER SHALL INSPECT FOR NONCONFORMITY PROMPTLY UPON RECEIPT.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH WILL VARY FROM STATE TO STATE OR, IN CANADA, FROM PROVINCE TO PROVINCE. FEDERAL LAW DOES NOT PERMIT THE DISCLAIMER OR MODIFICATION OF IMPLIED WARRANTIES ARISING UNDER APPLICABLE STATE LAW FOR CONSUMER PRODUCTS. HOWEVER, ANY OF SUCH IMPLIED WARRANTIES SHALL EXPIRE AT THE EARLIER OF THE EXPIRATION OF THE STATED WARRANTY OR THE EXPIRATION OF THE PERIOD FOR THE IMPLIED WARRANTY REQUIRED UNDER STATE LAW. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

Any information or suggestions concerning applications, specifications or compliance with codes and standards is provided solely for your convenient reference and without any representation as to accuracy or suitability. The user must verify and test the suitability of any information or products for his or her particular purpose or specific application.

Any questions about this warranty should be addressed to:

Formica Corporation  
10155 Reading Road  
Cincinnati, Ohio 45241-4805  
Attn: InDepth Surfacing Warranty Department  
Phone: 1-800-FORMICA™  
www.formica.com

Information contained in this document is subject to change. See [www.formica.com](http://www.formica.com) for the most current technical data, which is the only authorized source for published technical information about InDepth Surfacing solid surfacing products.

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Formica® Solid Surfacing is GreenGuard Indoor Air Quality  
Certified under the GreenGuard Standard for Low-Emitting Products.

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